

NOTICE OF NONDISCRIMINATION AND ACCESSIBILITY

Cascade Medical (CM) complies with applicable federal civil rights laws and does not discriminate, exclude people or treat them differently because of race, color, ethnic background, gender, religion, age, disability, pregnancy, marital status, sexual orientation, transgender, veteran or military status, the presence of any sensory, mental or physical disabilities or any other basis prohibited by local, state or federal law.

CM Provides free aids and services to people with disabilities to communicate effectively with us, such as: (a) qualified sign language interpreters and (b) written information in other formats (large print, audio, accessible electronic formats, other formats).

- CM provides free language services to people whose primary language is not English, such as: (a) qualified interpreters and (b) information written in other languages.

If you need any of the above services, please ask for the Clinic Director when you are at the clinic, or the Clinical Resource Nurse (CRN) when you are in our emergency room or our hospital. Additionally, you may contact our Compliance Office, Marianne Vincent at 509-548-5815 (phone) compliance@cascaedmedical.org (email).

If you are deaf or hard of hearing dial 7-1-1 for Telecommunications Relay Services.

If you believe that Cascade Medical has failed to provide these services or discriminated in another way based on race, color, ethnic background, gender, religion, age, disability, pregnancy, marital status, sexual orientation, transgender, veteran or military status, the presence of any sensory, mental or physical disabilities or any other basis prohibited by local, state or federal law.

You can file a grievance with our Compliance Officer by:

Mail	In-Person	Phone	Fax	Email
817 Commercial St. Leavenworth, WA 98826	817 Commercial St. Leavenworth, WA 98826	509-548-5815	509-548-2521	compliance@cascaedmedical.org

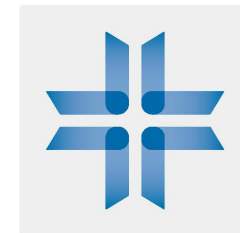
If you need help filing a grievance, the Compliance Officer is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at: [tps://ocrportal.hhs.gov/ocr/portal/lobby.jsf](https://ocrportal.hhs.gov/ocr/portal/lobby.jsf), or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F HHH Building Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

Getting Help in Other Languages

Note: For deaf or hard of hearing dial 7-1-1 for Telecommunications Relay Services.

Español (Spanish): ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 509-548-5815 numero uno



CASCADE MEDICAL
PARTNERS IN YOUR HEALTH

