



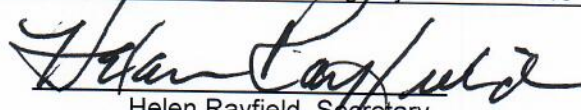
Minutes of the Board of Commissioners Retreat
Sleeping Lady Mountain Resort – Tadpole Room
Public Hospital District No. 1 – July 18, 2019

Present: Bruce Williams, President; Helen Rayfield, Commissioner; Tom Baranouskas, Commissioner; Mary Helen Mayhew, Commissioner; Mall Boyd, Commissioner; Diane Blake, Chief Executive Officer; Pat Songer, Chief Operating Officer; Jim Hopkins, Chief Financial Officer; Shawn Ottley, Chief Clinical Officer; Dr. Jerome, Clinic Medical Director; Jill Barich, Executive Assistant; Rachel Hansen, Public Relations Coordinator; Marianne Vincent, Director of Accounting; Marlene Farrell, CM Foundation Coordinator

Guests: Jody Corona, Facilitator

Topics	Actions/Discussions
CALL TO ORDER	<ul style="list-style-type: none"> President, Bruce Williams called the meeting to order at 8:30 AM
Opening, Welcome, Culture of Shared Values and Deliverables for the day	<ul style="list-style-type: none"> Diane shared her vision for the day and noted the many challenges we face as a healthcare facility. Values – Diane shared some comments from letters from patients who have been touched by the care they received in our facility. The focus of the day needs to be at a high level and management will take that information and develop a plan. One of the board’s objectives is to think more strategically and today we need to think creatively and think outside the box.
Ice Breaker	<ul style="list-style-type: none"> Everyone shared an item from their bucket list.
Financial Overview – Trends and Service Line Analysis	<ul style="list-style-type: none"> Reviewed patient statistics by service lines. Reviewed the financial trends for 2010 through projected 2019. Reviewed and discussed the financial trends and revenue/expense graph. Reviewed and discussed the service line analysis completed by DZA.
Market Assessment/Updates on other WA Critical Access Hospitals	<ul style="list-style-type: none"> Reviewed demographic data from the hospital district. Reviewed the reasons for hospitalizations for residents of the district and the diagnoses of patients and where hospitalizations occur, Confluence, Cascade or other facilities. Reviewed and discussed region wide data
CHNA discussion	<ul style="list-style-type: none"> Reviewed the phases of the CHNA process <ul style="list-style-type: none"> Phase 1 – compile primary and secondary data Phase 2 – community input and selection of priorities Phase 3 – development and adoption of CHNA and implementation plan Reviewed Chelan County and Leavenworth data. Key Informant and On-line Survey data <ul style="list-style-type: none"> 113 people received the survey, 44 people responded. Reviewed comments and top priorities from the community.
LUNCH Break	
Discussion 3+ Year Plan	<ul style="list-style-type: none"> Areas that rose to the top for focus, from community member interviews and the on-line survey, were: <ul style="list-style-type: none"> ALICE families / families in poverty Healthy Aging in place Child and family wellness
Strategic Priorities	<ul style="list-style-type: none"> Discussed the greatest priorities/needs, based on the CHNA data, current patients, and strategic positioning. What is foundation (needs to be developed/supported before growth) What can we tackle alone, and do we need any partners? Do we have the resources and bandwidth? Do we have alignment to our pillars?
ADJOURNMENT	<ul style="list-style-type: none"> There being no further business, the meeting adjourned at 4:15 PM


Bruce Williams, President


Helen Rayfield, Secretary