

# How to get here

## Drop-off/pick-up:

If mobility is a challenge, feel free to use the drive-through loading area to drop off or pick up the patient at the main admitting entrance before you park your car.

## Parking:

We offer two dedicated parking areas. First, try the paved lot outside of the Emergency Department entrance. There are nine dedicated patient spots, two spaces for disabled patients and one 30-minute emergency parking spot. Also check the four patient parking spots in the unpaved lot across Commercial Street, next to Louie's Cafe. Full? Street parking surrounds the facility.

Better yet, ride your bike for an extra health boost! Our bike rack is located near the main admitting lobby.

**Bus Service:** Link Transit offers Dial-A-Ride Transportation (DART) in the Leavenworth area. DART is a shared, door-to-door service that operates on weekdays 7:30 a.m.-5:30 p.m. Cash fares are \$1-\$5. Reservations are required at least 24 hours in advance. Call Link Guest Services at 662-1155 to enroll and 662-3569 to schedule a trip.

#### What to bring for an office visit

- Insurance cards
- Driver's license or identification
- If you're a new patient, bring these forms

#### **Medical records**

If your medical records are located elsewhere, please fill out a "release of information form" and we will contact that provider's office and ask them to transfer your medical records to Cascade Medical.

#### Language Assistance

If you or a family member needs a language interpreter, please tell us immediately upon registration. We have interpretive services available 24 hours a day.

#### Wifi access

Talk to a receptionist or your nurse for a password to our guest network. The password changes every 24 hours.

#### Meals and snacks

We have a vending machine with healthy snacks and beverages in the Emergency Department Waiting Area, located behind the Emergency reception area.

For inpatients, we offer a full dietary menu for breakfast, lunch and dinner. Ask a nurse for details.

#### **Smoking area**

Cascade Medical is a tobacco-free facility. If you do need to smoke, we have an ash collector and bench located near the bike rack, between the main entrance and emergency entrance.

## **Animal policy**

Service animals only please.

# **Weapons policy**

No weapons are allowed on the premises.

#### **Valuables**

Found items are kept at the front desk or by the maintenance department. Contact the front desk for help.