Safety is our first priority

At Cascade Medical, we are taking extra precautions to create a safe and clean environment for you and your family. Here's a summary of steps we've taken to protect patients and staff.

Screening before entry

For everyone coming into the facility, we will ask how you're feeling, take your temperature with a touchless thermometer, and give you a medical-grade mask to wear while you're here.

Masking for patient care

You may notice staff wearing masks, too. Masks help contain respiratory droplets when people cough, sneeze or talk. When everyone wears a mask, the risk of exposure is lower all around.

Social distancing

We encourage everyone to keep a six-foot distance from one another. There are signs on the floor to help remind everyone standing in line. The waiting room furniture is also spaced farther apart.

Increased disinfection

Hand sanitizing stations and hand-washing stations are available throughout the facility. We also frequently clean and disinfect common surfaces, such as counters and door knobs.

Separate treatment areas

Patients with symptoms associated with COVID-19 will be treated in a separate area of the facility to ensure that everyone can receive treatment in a safe environment.

Telehealth options

Connect with your care team through video conference. All you need is a device with an internet connection, such as a smartphone or laptop. This is a good option for routine care, mental health, managing chronic conditions, and basic evaluation to determine if you need an in-person visit.

Employee health policies

All staff will be screened for symptoms before their shift. Staff are supported with paid sick leave, and they are required to stay home at the first signs of illness. We are following guidelines from the Centers for Disease Control and the state Department of Health regarding when staff may return after illness.

CASCADE MEDICAL
PARTNERS IN YOUR HEALTH