

Cascade Medical
Community Health Needs Assessment Implementation Plan
2026 – 2028

Cascade Medical aligns its strategic planning cycle with the three-year Community Health Needs Assessment (CHNA) cycle. As such, many strategic plan elements align with and will address needs identified in the CHNA.

The four areas of focus identified during the CHNA process are

- 1) Aging Supports and Chronic Health Conditions
- 2) Access to Healthcare, With Focus on Behavioral Health
- 3) Child and Family Wellness, with Particular Focus on Primary Care Access and Youth Behavioral Health
- 4) Equity and Building Trust in Traditionally Underserved Communities

Below are Cascade Medical’s planned tactics to address these four focus areas during the period 2026 – 2028. Progress and completion will be tracked through a combination of standard quarterly strategic plan dashboarding as well as other methods of regular monitoring.

Tactic or Initiative	Timeline or Measure	Focus Area
Continue robust student preceptorship programs	Continue through 2028	2, 3
Continue CNA Training Program with CHS	Continue through 2028	2, 3
Continue MA Apprenticeship Program	Continue through 2028	2, 3
Continue CNA Apprenticeship Program	Continue through 2028	2, 3
Explore additional apprenticeship programs	Through 2028	2, 3
Continue peer support work	Continue through 2028	2, 3
Develop Telepsychiatry referral options	By end of 2027	2, 3
Consider access to counselors/psychologists who are not located in our communities	By end of 2028	2, 3
Explore offering behavioral health services in conjunction with the Mobile Clinic	By end of 2028	2, 3, 4
Continue school-based clinic and educate potential users on services offered	Continue through 2028	3, 4
Continue offering behavioral health services at the high school	Continue through 2028	3
Continue free sports physicals night with vaccination support	Continue through 2028	3
Continue partnership with UV MEND for Free Clinic	Continue through 2028	2, 3, 4
Continue to offer drive through flu shot clinics	Continue through 2028	1, 2, 3, 4

Tactic or Initiative	Timeline or Measure	Focus Area
Conduct annual health & safety fair	Continue through 2028	3, 4
Continue Patient & Family Advisory Council	Continue through 2028	1, 2, 3, 4
Optimize Mobile Integrated Health program	Continue through 2028	1, 2, 3, 4
Maintain Telestroke program	Continue through 2028	1, 2
Maintain Cardiac Rehab program	Continue through 2028	1, 2
Optimize utilization of mobile clinic	Continue through 2028	1, 2, 3, 4
Further expand hours for clinic	Implement by end of 2028	1, 2, 3, 4
Sustain and grow chronic care management	Continue through 2028	1, 2, 3, 4
Continue to conduct and grow chronic disease group classes	Continue through 2028	1, 2, 3, 4
Enhance clinic lobby and exam rooms to be more welcoming to a wider variety of patients (kids, larger-sized patients, etc.)	Through 2028	1, 2, 3, 4
Educate community on our expertise to care for children	Through 2028	3
Continue caregiver support classes	Continue through 2028	1, 2
Continue Parkinson support classes	Continue through 2028	1, 2
Narrow HEDIS gaps within our patient population	Continue through 2028	1, 2, 3, 4
Explore Institute for Healthcare Improvement (IHI) concept of an Age Friendly Health system	By end of 2028	1
Promote certification for menopause treatment and caring for female population	Through 2028	2, 4
Increase care team access for new patients	Continue through 2028	1, 2, 3, 4
Explore additional service line expansion	Continue through 2028	1, 2, 3, 4
Continued support for OTAGO (Community Fall Prevention Program)	Continue through 2028	1
Continue working with North Central Region Fall Prevention Coalition and host fall prevention education event	Continue through 2028	1
Explore transportation options, including whether DART expansion is possible and understand possibilities about being able to bill for wheelchair van service	By end of 2028	1, 2, 3, 4